

Ascension Personalized Care

Log in to the member portal

If you already have an Ascension Care ID, you can easily log in to the member portal. Below is a step-by-step to access your account.

1. To log in to the member portal, visit member.ascensionpersonalizedcare.com. Enter your username and password and select "Log In".

Log in with Ascension ID

EMAIL ADDRESS *

PASSWORD * [Forgot your password?](#)

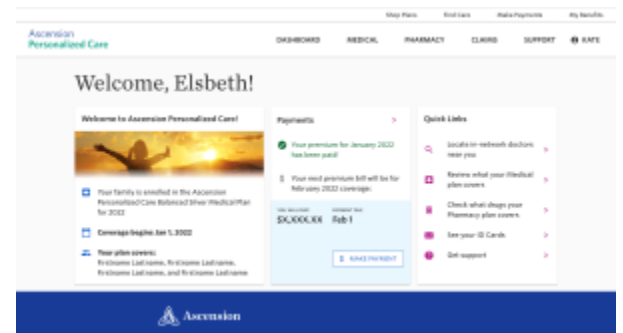
Keep me signed in. [Details](#)

Don't Have An Account?

SIGN UP

For any questions on Ascension ID please refer to our [FAQ](#) section for more information

2. Once you are logged in, you will be able to view your member **Dashboard** where you will find important information about your plan. The information displayed on your dashboard will change based on your status as a member and when your plan is effective.



During open enrollment, the dashboard provides useful member information including:

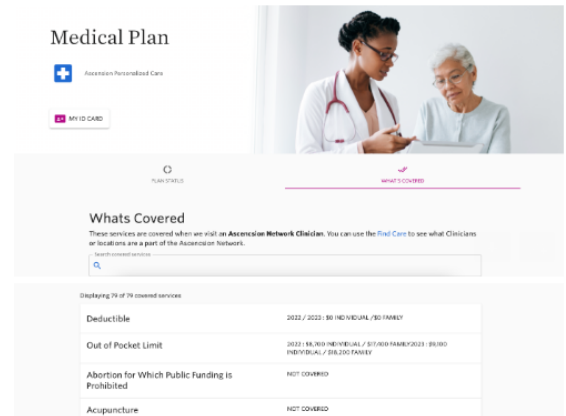
- Coverage start date
- Covered dependents
- Account balance and next payment due date

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Once your plan becomes active, you will see additional added benefits in your member portal including:

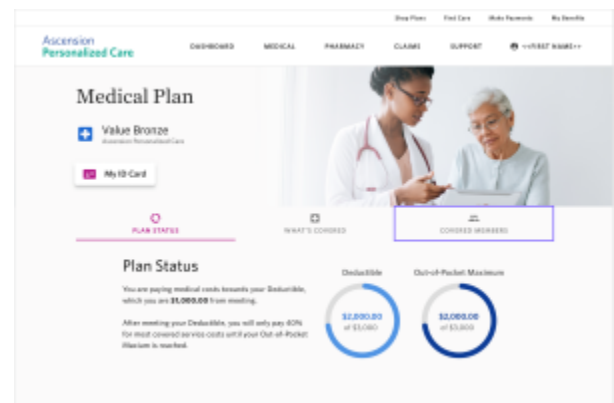
Summary of Benefits (medical & pharmacy)

Your plan's benefits are outlined so that you understand what your benefits are and how to use them.



Deductibles

The member portal makes it easy to track the status of your family's deductibles so you can plan and better anticipate your health care costs.



ID cards

Member ID cards include your health plan information for doctors as well as Ascension Personalized Care contact information. You and your dependents will receive a total of two member ID cards - a medical ID card and a pharmacy card. You can download a digital copy of your cards in the member portal.



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Claim details

Find information on your health benefit claims for all covered members.

Claim ID	Member Name	Date of Service	Amount
00000001	Chen-Kang, Lee	01/01/2021	\$100
00000002	Ma, Raymond	01/01/2021	\$50
00000003	Dumellein, Gary	01/01/2021	\$50
00000004	Ma, Raymond	01/01/2021	\$100.00
00000005	Dumellein, Gary	01/01/2021	\$50

Online payments for monthly premiums

Members can make their premium payments Online from their member portal, making it easy to maintain coverage, month after month.

YOU OWE	PAYMENT DUE
Plan/Individual/MSR Bill	
Monthly Premium	
Amount Due (Net)	

Account settings

Members can make changes to their account Settings in the member portal. You can update phone and address information, change your password, and update privacy and notification settings.

Setting Name	Action
Account	
Preferences	
Privacy	
Notification	
Bank & Cards	