

Ascension Personalized Care

Member Updates



Ascension

Have a wonderful holiday season!



Act now-deadline to make changes is quickly approaching

There are only **three days left** to enroll or make changes to your Ascension Personalized Care health insurance plan for coverage beginning Jan. 1, 2024. We will offer plans in select counties in Indiana, Kansas, Tennessee, and Texas.

To make any changes to your current health insurance plan, click below.

healthcare.gov

Important info for our TX members

Beginning February 20, 2024, Austin Area OB-GYN will no longer be in-network for Ascension Personalized Care (APC) members. If you are a patient of Austin Area OB-GYN, we understand that this may cause concern about how to best navigate and receive care with your current plan, especially as you plan for next year during this Open Enrollment Period. Using the [Find a Doctor tool on the APC website](#), you can access a list of alternative in-network OB-GYN clinicians in the Austin market. We currently have nearly 200 in-network clinicians accepting new patients.

If you choose to select a different health plan based on this change, please visit [healthcare.gov](https://www.healthcare.gov) by **December 15, 2023** to update your selection. Please reach out to Ascension Personalized Care customer service at 833-600-1311 if you have any questions.

Stay healthy and safe this time of year

While the holiday season is in full swing and a time to gather with friends and family, it's also a time to think about doing this safely and in a healthy way:

- Wash your hands often
 - Wipe down surfaces-even the ones you don't normally clean
 - If using a ladder to put up lights, make sure to wear shoes with good traction
 - Keep children, pets, and decorations away from candles
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Uniquely Ascension Service Center



Phone: 833-600-1311

TTY: 586-693-1214

Monday through Friday, 8:00 a.m. to 6:00 p.m. EST

Email: apcsupport@ascension.org

Address: PO Box 1707
Troy, MI 48099-1707



Ascension Personalized Care benefits are underwritten by US Health and Life Insurance Company.

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