

# Ascension Personalized Care

## Log in to the member portal

If you already have an Ascension ID, you can easily log in to the member portal. Below is a step-by-step to access your account.

1. To log in to the member portal, visit [member.ascensionpersonalizedcare.com](https://member.ascensionpersonalizedcare.com). Enter your username and password and select "Log In".

### Log in with Ascension ID

EMAIL ADDRESS \*

PASSWORD \* [Forgot your password?](#)

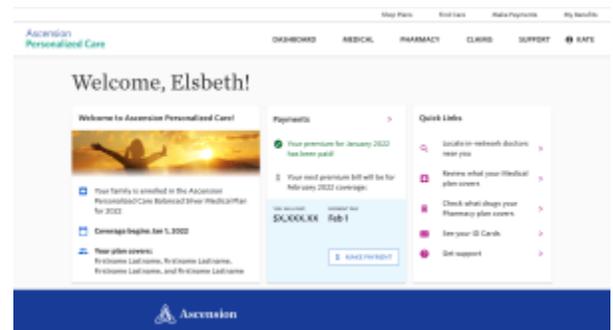
Keep me signed in. [Details](#)

Don't Have An Account?

**SIGN UP**

For any questions on Ascension ID please refer to our [FAQ](#) section for more information

2. Once you are logged in, you will be able to view your member **Dashboard** where you will find important information about your plan. The information displayed on your dashboard will change based on your status as a member and when your plan is effective.



During open enrollment, the dashboard provides useful member information including:

- Coverage start date
- Covered dependents
- Account balance and next payment due date

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Once your plan becomes active, you will see additional added benefits in your member portal including:

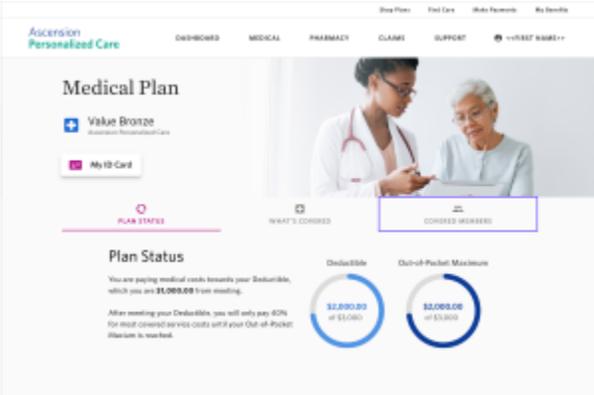
### Summary of Benefits (medical & pharmacy)

Your plan's benefits are outlined so that you understand what your benefits are and how to use them.

*Image coming soon*

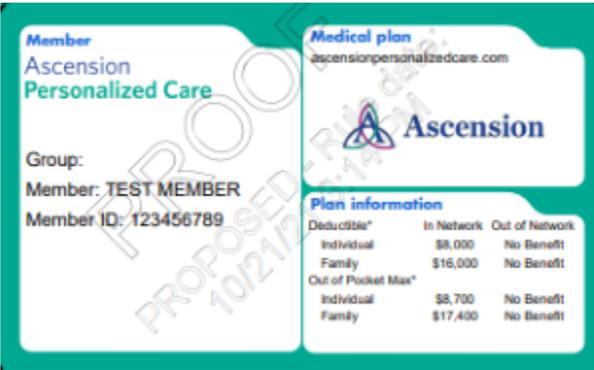
### Deductibles

The member portal makes it easy to track the status of your family's deductibles so you can plan and better anticipate your health care costs.



### ID cards

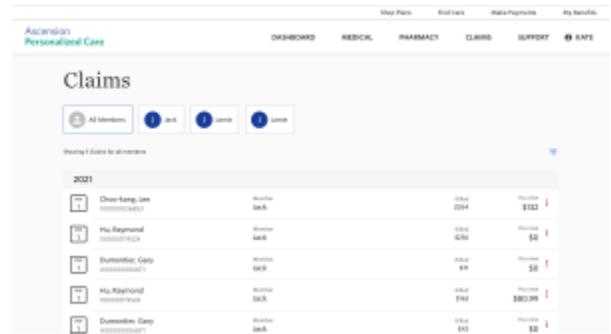
Member ID cards include your health plan information for doctors as well as Ascension Personalized Care contact information. You and your dependents will receive a total of two member ID cards - a medical ID card and a pharmacy card. You can download a digital copy of your cards in the member portal.



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## Claim details

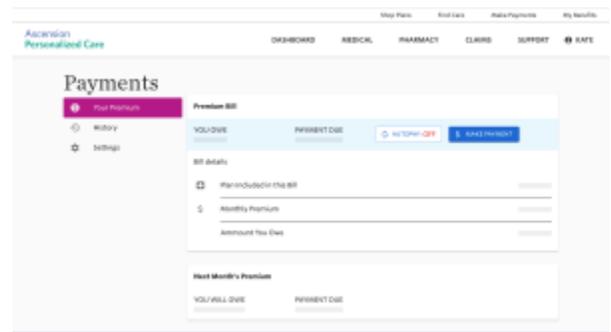
Find information on your health benefit claims for all covered members.



| Claim ID | Member Name     | Plan   | Amount | Status |
|----------|-----------------|--------|--------|--------|
| 1        | Chen-Kang, Lin  | Health | \$104  | PAID   |
| 2        | Ma, Raymond     | Health | \$20   | PAID   |
| 3        | Dumellein, Cary | Health | \$0    | PAID   |
| 4        | Ma, Raymond     | Health | \$10   | PAID   |
| 5        | Dumellein, Cary | Health | \$12   | PAID   |
| 6        | Dumellein, Cary | Health | \$12   | PAID   |

## Online payments for monthly premiums

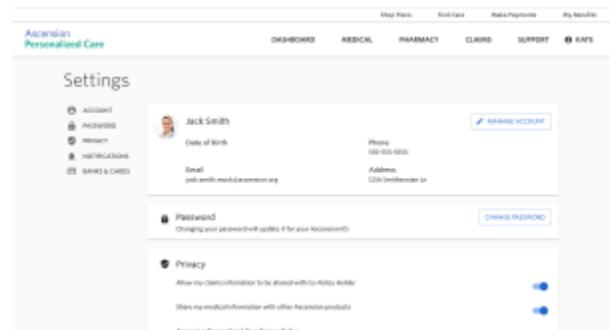
Members can make their premium payments Online from their member portal, making it easy to maintain coverage, month after month.



| YOU OWE                   | PAYMENT DUE |
|---------------------------|-------------|
| Plan/Individual/THIS BILL |             |
| Monthly Premium           |             |

## Account settings

Members can make changes to their account Settings in the member portal. You can update phone and address information, change your password, and update privacy and notification settings.



| Setting Name | Action          |
|--------------|-----------------|
| Account      | MANAGE ACCOUNT  |
| Password     | CHANGE PASSWORD |
| Privacy      |                 |