

Ascension Personalized Care

Clinician Newsletter, February 2024

This newsletter shares important updates, reminders, and resources related to the Ascension Personalized Care medical plan.

Medical specialty/medical benefit drug prior authorization process updates

Physician administered specialty medications, or infusion therapies are subject to PA approval. Prior authorization criteria for several drugs was reviewed and approved by the October 2023 National Ascension TAG Committee. Beginning Jan. 1, 2024, the medical benefit drugs (medical specialty drugs) listed below that require PA approval have an updated JCode:

HCPCS Code	Brand Name	HCPCS Description	Requirement
J9236	Columvi	Columvi/glofitamab-gxhm	PA Request
J9321	Epkinly	epcoritamab-bysp	PA Request

If you have questions, or to see a current list of all medical benefit drugs (medical specialty drugs) requiring PA approval, visit our website at ascensionpersonalizedcare.com/member-resources/understanding-benefits/pharmacy and navigate to the "doctor administered specialty medications, medical drugs or infusions on your medical benefits" section. The medical specialty formulary and PA list can be found [here](#).

To submit a precertification notification or prior authorization request for a physician-administered product or infusion therapy (medical drug/medical specialty drug):

- Download the medical benefit drug precertification notification and PA form on website or [here](#)
- Complete and sign the PA form
- Submit the completed and signed PA form via fax to **512-831-5499** or via the [Interactive Provider Portal](#).

New PBM for 2024

Beginning Jan. 1 2024 MaxorPlus replaced Cigna as the new Ascension Personalized Care pharmacy benefits manager.

[The drug formulary](#) is now available on the APC website.

Mail order and specialty pharmacy medications will be handled by Ascension Home Delivery and Ascension Specialty Pharmacy.

If you have questions or need assistance, please contact MaxorPlus Member Services at 888-839-4448, 24 hours a day.

New numbers for Medical Specialty/Medical Benefit Drugs

The Medical Specialty Prior Authorization (MSPA) team has a new phone and fax number in 2024. To obtain prior authorization, please submit the request and all supporting clinical documentation via:

- [Interactive Provider Portal \(NEW\)](#). Registration is required.
 - Fax a completed [Prior Authorization Form](#) to 512-831-5499 with supporting clinical documentation **(NEW)**
 - Call the **Ascension Medical Specialty Pharmacy Prior Authorization team** at 833-980-2352, Monday through Friday, 8:00 a.m. to 6:00 p.m. EST **(NEW)**
 - [Provider Portal Training Video](#)
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APC claim filing update

Please note: In-network claims must now be received by Ascension Personalized Care **within 180 days** from the date of service. Claims received outside of this timeframe will be denied for untimely submission.

To learn more about submitting claims, check out this [quick reference guide](#).

As a reminder, APC plans are only available in select counties in Indiana, Kansas, Tennessee, and Texas in 2024 and is no longer available in Michigan. Therefore, all Michigan claims in 2024 will be denied. Please make sure patients provide you with their new medical insurance card.

APC training and onboarding with our navigators

Ascension Personalized Care (APC) Navigators are available to come to your office for APC training or onboarding. If you are interested, please reach out to your state Navigator:

- Theodore Horton (Indiana) - theodore.horton@ascension.org
 - Kathy Gann (Kansas) - katherine.gann@ascension.org
 - Jana Steele (Tennessee) - jana.steele@ascension.org
 - Katherine Ray (Texas) - katherine.murtagghuerta@ascension.org
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