

Ascension Personalized Care

Agent support: 844-828-5968

APCAgentSupport@ushealthandlife.com

Helpful links

For members

Home page:

ascensionpersonalizedcare.com

Chat feature:

Have questions and need to speak with a customer service representative? Click on the "Chat with us" feature in the bottom right corner of each web page.

Find a doctor:

Search our database to see if a doctor, specialist, or site of care is in our network. Search by city and state, zip code, last name, and/or specialty.

ascensionpersonalizedcare.com/find-a-doctor

Make a payment:

Find numerous payment options available to our members.

ascensionpersonalizedcare.com/payment

Member portal:

Members can view claims, benefits, digital ID cards and more with the member portal.

Click the login button in the top right corner.

Member handbook:

A guide to understanding the 2024 healthcare benefits and coverage.

ascensionpersonalizedcare.com/members-home/member-resources/understanding-benefits/member-handbook

Summary of benefits and coverage:

Find specific plan SBC's for IN, KS, TN and TX.

ascensionpersonalizedcare.com/members-home/member-resources/summary-of-benefits-and-coverage/2024-sbc

For agents

Agents home page:

Find the tools and resources you need to grow your business with APC and US Health and Life Insurance Company.

ascensionpersonalizedcare.com/agents

Agent appointments:

Get appointed, see network overviews, find tools and resources and training videos.

ascensionpersonalizedcare.com/en/agents/agent-appointment

Agent marketing toolkit:

Find marketing materials to help you prepare for OEP and special enrollment periods. View many items including:

- Agent handbook
- Agent/Member forms
- Benefit overview
- Plan comparisons
- Product guides
- And more!

ascensionpersonalizedcare.com/agents/agent-marketing-toolkit

Agent portal:

Agents can view client's plans and coverage information, manage enrollment and review billing and payments. Click the login button in the top right corner.

Service areas:

APC continues to grow and expand the states and counties we serve. Visit the service areas page to see all of our current markets.

ascensionpersonalizedcare.com/members-home/member-resources/service-areas

Customer Service: 833-600-1311

Ascension Personalized Care benefits are underwritten by US Health and Life Insurance Company.
APC MKTG 2023-24



Ascension