

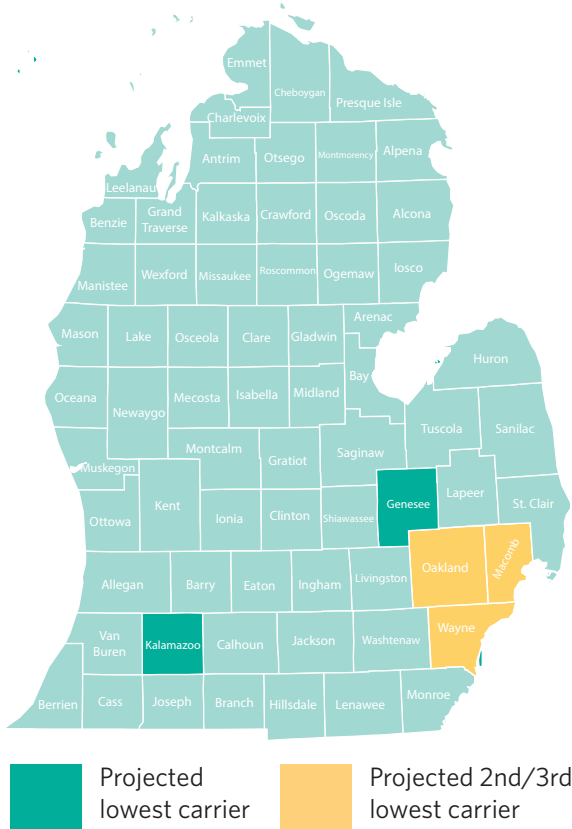
# Ascension Personalized Care

## Why choose Ascension Personalized Care?

Ascension Personalized Care gives members access to a distinct and easy to understand network of primary care doctors and specialists. We listen, understand, and work with our members to create a care plan that is right for them. As one of the leading non-profit health systems in the U.S., the Ascension provider network includes more than 16,600 aligned doctors and specialists in Indiana, Kansas, Michigan, Tennessee and Texas.

## APC Michigan Market

Counties: Macomb, Oakland and Wayne  
New for 2023-Genesee and Kalamazoo



### Hospitals

- Ascension Borgess Allegan
- Ascension Borgess
- Ascension Borgess Pipp
- Ascension Genesys
- Ascension Macomb-Oakland-Madison Heights
- Ascension Macomb-Oakland-Warren
- Ascension Providence Hospital
- Ascension Providence Novi
- Ascension Providence Rochester
- Ascension River District
- Ascension St. John

### PHO providers

- Ascension Medical Group
- Borgess Family Medicine
- Borgess Heart Institute
- Borgess Orthopedics
- Borgess Women's Health
- Cardiovascular Care Associates
- Fenton Medical Center
- Medical Rehabilitation Group
- Michigan Otolaryngology
- Women's Integrated Health System

## Key statistics for Ascension Insurance

**90%**  
Claims auto-  
adjudication rate

**30 sec**  
Average speed  
of answer

**99%**  
Claims processing &  
billing accuracy

**12 day**  
Claims Turnaround  
Times (TAT)  
CMS standard - 30 days

Visit [ascensionpersonalizedcare.com](https://ascensionpersonalizedcare.com) to learn more.

Ascension Personalized Care benefits are underwritten by US Health and Life Insurance Company.



# Benefits for our members

- \$0 deductible Bronze and Silver plans
- Pharmacy benefits included with all plans
- No referrals needed within the Ascension network
- \$0\* preventive care screenings, tests and immunizations
- \$0 wellness visits for kids
- Free 24/7 nurse line
- Care management services for all members
- Free mindfulness meditation videos and resources
- Free virtual wellness programs
- Free access to the member portal online, anywhere
- Price transparency tool
- Easily connect with a customer service representative via live chat
- Wellness articles and resources



## Sales and field support

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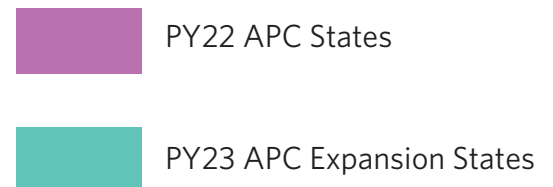
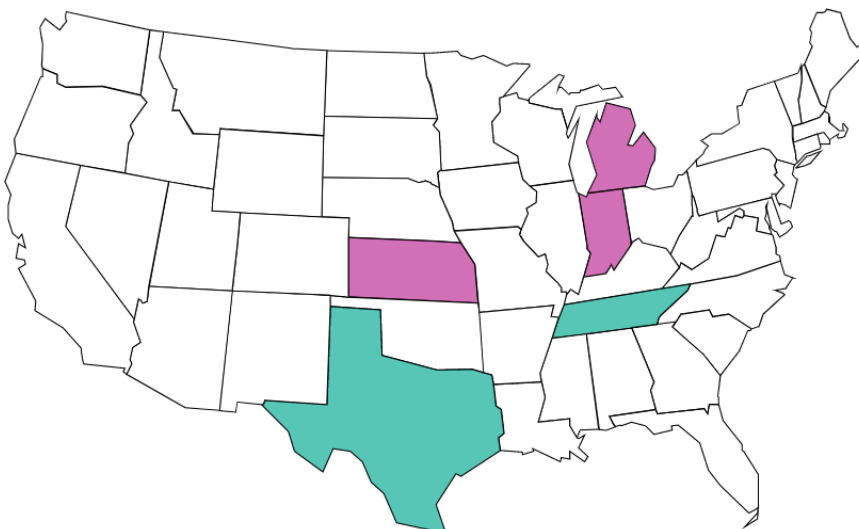
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## Ascension Personalized Care footprint



\*Ascension Personalized Care pays for 100% of certain preventive care services.