

About our health plans

What is Ascension Personalized Care?

Ascension Personalized Care is an Affordable Care Act (ACA) health insurance plan. Ascension Personalized Care offers a variety of affordable plan choices designed to be easy to understand and use, so you can focus on your health. It is brought to you by Ascension, a trusted

health partner with over 100 years of experience in delivering personalized, compassionate care to people across the nation.

What type of insurance is Ascension Personalized Care?

Ascension Personalized Care is an EPO network. EPO stands for “Exclusive Provider Organization.” It is often called a narrow network. It has an exclusive network of doctors and locations and doesn’t cover most out-of-network care. An EPO does allow the member to visit any doctor with the Ascension network without a referral.

What does this mean for me?

Ascension Personalized Care members will need to choose in-network doctors to have claims and services covered. The only exception is for emergencies where services provided by an out-of-network doctor will be covered at the network doctor level.

What areas does Ascension Personalized Care serve?

Ascension Personalized Care is located in certain counties in Indiana, Kansas, Michigan, Texas and Tennessee. Visit the Service Areas page at ascensionpersonalizedcare.com for more information.

What if I go out-of-network?

- If you see a doctor who is not within the Ascension Personalized Care network, **you will be responsible for the full amount of service**
- Ascension Personalized Care contracts with certain providers to give our members the best rates possible
- If you go to a doctor or hospital out-of-network, these providers are **not** contracted with APC and can charge you a higher rate
- This means you could **pay more** than your deductible, coinsurance or copay

How do I find in-network doctors?

- Visit ascensionpersonalizedcare.com/find-a-doctor
- Call customer service at 833-600-1311