

APC agent marketing toolkit

To better serve agents, we have updated the Agent Marketing Toolkit page on our Ascension Personalized Care website.

You can find many resources to help prepare you for special enrollment periods and the Marketplace Open Enrollment Period that began on Nov. 1, 2023 and runs through Jan. 15, 2024.

Some of the materials you will find include:

- Agent handbook
- Agent and member forms
- Benefits overview
- In-network policies and procedures
- Plan comparison

Each document is located in a convenient PDF format that can be downloaded and saved. You can also bookmark the page in your browser for fast and easy access.

[Agent resources](#)

How to make an APC payment

Ascension Personalized Care members have many options to make their payment including online, by mail, payment assistance, or through automatic payments.

A handy one-page flyer has been created and added to the APC website for your convenience. You can learn more about making a payment [here](#).



Important APC reminders

With OEP taking place now, we know how busy it can get. We have a couple housekeeping items we would like to remind you of:

- New medical ID cards will be mailed to APC members in mid to late December.
- During Thanksgiving week, we will have normal business hours except on Thursday, Nov. 23, 2023 when we will be closed for the holiday. For questions, please call 833-600-1311.



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