

USHL updated agent portal now available

Agents can now view their members, including dependents, effective and termination dates, plan information, and deductible accumulators all on the Ascension Personalized Care website.

Emails were recently sent out that included login information and agent IDs. If you did not receive the email, please contact us at APCAgentSupport@ushealthandlife.com. Prior to enrolling in the portal, please ensure that you are an active agent with an APC book of business.

We are excited to make this portal available to our agents. Please note we are continuing to make updates and rolling out sections in various stages.

[APC agent portal](#)

E & O is an appointment requirement

US Health and Life is required to have a declaration page from each agents E&O insurance on file. If you have not submitted this, you may receive an email from us in the next few weeks.

You will have ten days to provide the updated copy. Failure to provide this information will result in suspended commissions and a risk of having your appointment terminated with us.

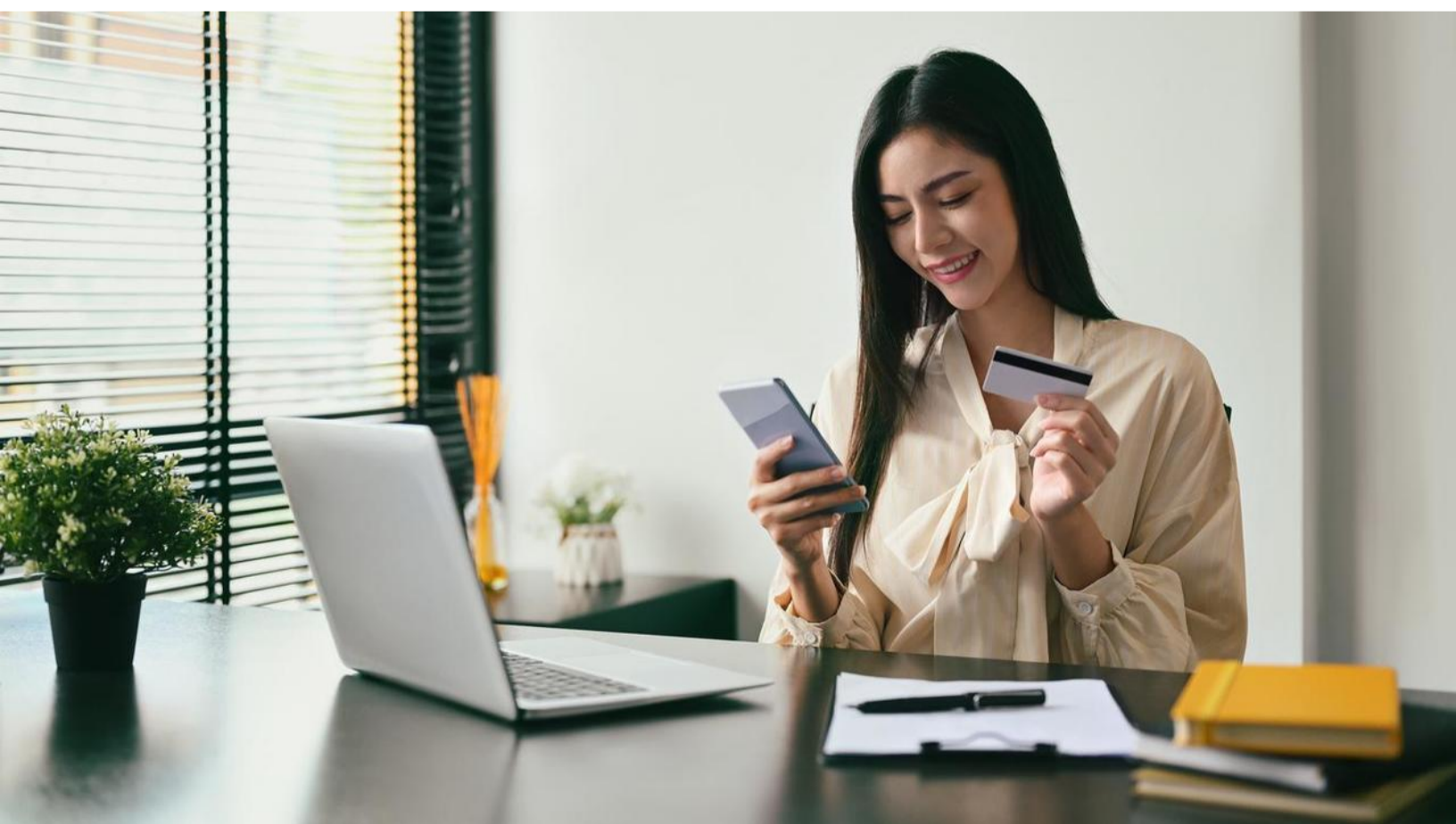
To submit your declaration page, please email APCAgentSupport@ushealthandlife.com with "E&O" in the subject line to expedite processing.

Binder payments for special enrollment period

A binder payment must be made within 30 days of a member electing their coverage during the Special Enrollment Period (SEP).

As a reminder, this is different from Open Enrollment Period (OEP) where a member has 30 days from the effective date to make a binder payment.

Please encourage your clients to make their payment at the time of enrollment to avoid any issues with their coverage.



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