

APC member payments

As a reminder, when inquiring if an Ascension Personalized Care's member payment has been received, please provide the member's name and subscriber number.

If you're letting us know that a member payment has been cashed, please provide a copy of the front and back of the check. This will allow us to provide answers to you in a timely manner.



Update-APC authorization for agent access

To speak with customer service regarding a member or to grant access to a member's secured information, an APC Authorization for Agent Access form must be completed by the member.

The form has been updated and now requires the agent's business information, including your address, phone number, and email address. To access the revised form, please click below.

[Updated agent access form](#)

New email address

Please be aware that US Health and Life Insurance Company has a new email address. The new email address is APCAgentSupport@ushealthandlife.com.

A dedicated support team is ready to help with your questions or if you need assistance. This includes providing information on BOB reports, commission questions, appointment documents, or anything else you need help with.

You can contact Sales Support at 844-828-5968 Monday through Friday, 9:00 a.m. to 5:00 p.m., EST.



Like and follow us on social media

*Congratulations to Janice Swan! She won a \$50 Amazon gift card for following us on LinkedIn!

Make sure to follow Ascension Personalized Care on all of your social media channels including Facebook, Twitter, Instagram, and LinkedIn. You'll have access to interesting and useful content that you can't get anywhere else.

Encourage members to follow and like us too. It's a great way to connect and learn more about APC.

So go ahead and like us today!



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