

Agent appointments in APC expanded states

US Health and Life Insurance Company (USHL) is now ready for 2023 agent appointments in the following states:

- Alabama
- Tennessee
- Texas
- Indiana
- Kansas
- Michigan

Appointed agents and agencies who are interested in selling USHL can email a copy of their state licenses to Agent Support at APCAgentSupport@ushealthandlife.com.

We will email you once everything has been processed and approved. As a reminder, if your commission is assigned to an agency, we must receive a copy of the state license for the agency as well.

New agents recruited by a general agency should use the DocuSign appointment link provided by your general agency. Please email Agent Support if you have any questions.



APC customer service

If you need assistance, customer service representatives are available Monday through Friday, 8:00 a.m. to 6:00 p.m. EST. You can reach an agent at APCAgentSupport@ushealthandlife.com or call 844-828-5968.

It may take up to 72 hours for online payments to be applied to a member's account. Also, please remember to be courteous and polite when speaking with CSR's. Kindness goes a long way and we are all on the same team.



Information worth sharing

New user sign up:

- New Ascension Personalized Care members will need to create an Ascension ID to access their member account. Please click below for step-by-step instructions

Member portal:

- If the member already has an Ascension ID, they can easily log in to the member portal. Click the button below for instructions.

[New user sign up](#)

Member portal log in



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