

Welcome to the APC network

In the Detroit, Indianapolis, and national markets, we have recruited nine provider groups. In the Indiana market, we welcome one group to the APC network. Click the links below to view our new doctors and locations. Please allow 30-60 days for their information to appear in our online doctor directory.

[New provider groups](#)

[New ancillary group](#)

APC health assessment phone calls

Ascension Personalized Care's mission is to serve those who are vulnerable and in need. In keeping with this mission, new APC members are called to make sure their daily needs are being met. The call covers:

- The welcome packet that was emailed to them
- Their medical and prescription cards
- How to find a doctor
- How to make a payment
- Assistance with transportation to and from doctor appointments
- Assistance with shelter and food

If a member indicates they are in need of something, a community health worker will reach out to them for further assistance.

The member is also given an after-hours APC nurse line that will provide medical advice for non-emergency issues:

- Indiana - 855-702-2764
- Kansas - 855-702-2656
- Michigan - 855-695-2058



Open Enrollment is coming soon

The countdown to the 2023 Marketplace Open Enrollment is on and will be here before you know it.

The Open Enrollment Period for 2023 coverage will run from Nov. 1, 2022 through Dec. 15, 2022. As you may know, Ascension Personalized Care benefits are underwritten by US Health and Life Insurance Company. USHL will offer individual Marketplace health plans in Alabama, Indiana, Kansas, Michigan, Tennessee, and Texas beginning Jan. 1, 2023.

The more you know...

Did you know that you can access the Summary of Benefits and Coverage (SBC) for your member's plan on our website? These can be found at ascensionpersonalizedcare.com/members-home/member-resources/2022-summary-of-benefits-and-coverage and are separated by state and metal type.

Viewing the SBC can help members decide between plans or answer questions about out-of-pocket costs. Check it out!





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