

Open Enrollment ends January 15, 2022

The Marketplace Open Enrollment Period for Ascension Personalized Care for 2022 coverage ends January 15, 2022. For an effective beginning date of February 1, 2022, clients will need to sign up for a plan by this Saturday.

If you have any questions or need assistance, we are here to help. Please call sales support at 844-828-5968.

USHL agent portal

The US Health and Life agent portal currently houses the book of business reports. The reports reflect the agent and agency members and their current status. Only certain agents have been given access:

- Agents who work independently and assign commissions to themselves
- Agents who are the authorized contact for their agency
- Agents who are given authorization by the authorized agency contact

The book of business reports are currently being loaded before the end of business on Tuesdays and Fridays.

[USHL agent portal](#)

APC website and automatic payments

The automatic payment function on the Ascension Personalized Care website will be available to members in the coming months. We are currently working on this convenient feature that will tie to a members bank account or credit/debit card and allow their monthly premium to be taken out on a certain date each month.

Once it is available, members will be able to login to their member portal and set up automatic payments for their monthly premiums. The due date for member premiums is the first of each month.

In the meantime, members can login monthly and manually send their payment.



[Ascension Personalized Care website](#)

Member portal and ID cards

Ascension Personalized Care members can now view and print member ID card images from their portal accounts. Images will be available after the card has been mailed to the member.

Members can call customer service at 833-600-1311 if they are having issues logging into their account or obtaining a copy of their card.

[Member portal](#)