

Ascension Personalized Care

AGENT NEWSLETTER

Accessing the MaxorPlus pharmacy ID card

Ascension Personalized Care members will receive a MaxorPlus pharmacy ID card in the mail for plan year 2024. If your members have not yet received their MaxorPlus pharmacy ID card, they can call MaxorPlus at 888-839-4448 for assistance.

Chat feature currently disabled

Due to the increased call volume in our Customer Service area, the Chat feature on our website and member portal has been temporarily disabled.

Agents can contact the Sales Support department in regards to questions about your members. They can be reached via email at APCAgentSupport@ushealthandlife.com or by calling 844-828-5968.



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