

Welcome to the APC network

In the Detroit, Indianapolis, and Kansas markets, we have eight new provider groups. In the Detroit, Evansville, Kansas, and National markets, we have six new ancillary groups.

APC is continuously working to improve our network. Please click the links below to see what changes have been made.

Please allow 30-60 days for their information to appear in our online doctor directory.

[New provider groups](#)

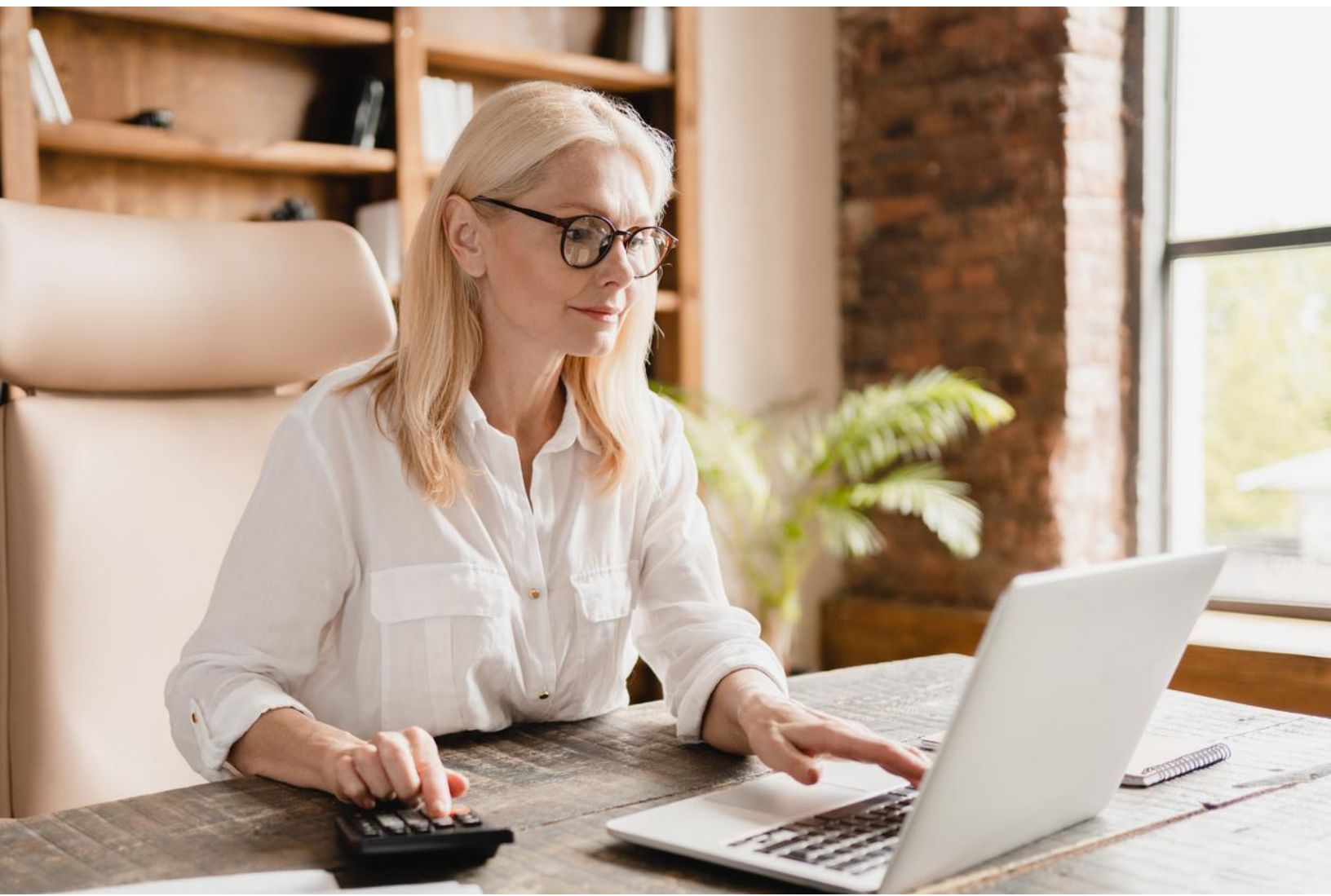
[New ancillary groups](#)

APC commission reminder

Commission checks will be mailed around the 21st of each month with a detailed summary report. The summary includes:

- Member ID
- Member name
- Member date of birth
- Period being paid

Be sure to review the monthly commission statements for accuracy. Any errors on the statements can be emailed to APCAgentSupport@ushealthandlife.com. Please include the APC member's name, date of birth, and clearly state what the issue is. Corrections will appear on the next commission statement.



Urgent care and after hours facilities

Ascension Personalized Care members now have a place to find urgent care and after hours facilities on our website.

By clicking the Find a Doctor button in the top right corner of our site, members can click the link in the middle of the screen. The list is sorted by market and includes the practice name, address, and phone number.

You can also click below to view the list.

[APC urgent care and after hours facilities](#)

Enrollment and billing questions

We are aware that Ascension Personalized Care's customer service center is currently experiencing high call volume and there are questions regarding billing and enrollment. We are working diligently to address these.

In the meantime, the best way to communicate with us is to email agent support at APCAgentSupport@ushealthandlife.com.



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