

**Have a wonderful holiday season!**

*Happy Holidays*



## **APC holiday hours**

In observance of the holidays, Ascension Personalized Care will be closed on Dec. 26, 2022 and Jan. 2, 2023. Our customer service team will be available during normal business hours Dec. 27, 2022 - Dec. 30, 2022 and resume normal business hours Jan. 3, 2023. There are four ways to access this department:

- Call 833-600-1311 Monday through Friday, 8:00 a.m. to 6:00 p.m. EST
- Click on the "Chat with us" feature in the bottom right corner of each web page on [ascensionpersonalizedcare.com](https://ascensionpersonalizedcare.com).
- Leave a voicemail when prompted. Members will receive a call back within 48 hours if they choose not to wait on hold.
- Members can also reach out to customer service via email at [apcsupport@ascension.org](mailto:apcsupport@ascension.org)

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