

Potential members and in-network pharmacies



Ascension Personalized Care is currently using Cigna's National Pharmacy Network to allow potential members to review available pharmacies to find if a pharmacy is in-network. This is their largest network and coverage is robust. The steps outlined below are a temporary solution for finding an in-network pharmacy.

- On the landing page of cigna.com click "Find a Doctor, Dentist or Facility"
- Choose "Employer or School"
- Search by "zip code" and "Health Facilities" and type in name of pharmacy

Beginning January 1, 2022, members will be able to navigate their specific plan via the myCigna portal. Here, they will have in-depth access to determine their pharmacy network coverage and formulary coverage, among other things.

Health Savings Account (HSA) awareness

Ascension Personalized Care products are designed to allow flexibility and enhanced benefits to its members.

For potential members with an existing health savings account, please be aware that APC offers two HSA plans that meet the IRS HSA requirements for qualification. Please guide them towards one of these two plans:

- APC HSA-Eligible Bronze
- APC Balanced Silver



Member portal on APC website

Ascension Personalized Care offers members step-by-step guidance on accessing information in the member portal at ascensionpersonalizedcare.com/members-home. If they are new to Ascension Personalized Care, they will need to create an Ascension ID to access their account.

If members already have an Ascension ID, they can easily log in to the member portal. This will allow them to view their member dashboard where they will find important information about their plan. During open enrollment, the dashboard also provides useful member information including:

- Coverage start date
- Covered dependents
- Account balance and next payment due date

Once member plans become active, they will see additional added benefits in their member portal including:

- Summary of Benefits (medical and pharmacy)
- Deductibles
- ID cards
- Claim details
- Online payments for monthly premiums
- Account settings

[Member portal information](#)