# Ascension Personalized Care

# AGENT NEWSLETTER

#### Open Enrollment is a short time away

The countdown to the 2023 Marketplace Open Enrollment has begun. APC and USHL will offer individual Marketplace health plans in Indiana, Kansas, Michigan, Tennessee, and Texas beginning Jan. 1, 2023. The Open Enrollment Period for 2023 coverage will run from Nov. 1, 2022 through Dec. 15, 2022. For additional information and marketing materials visit our Agent page.



## CMS registration and training requirements

All agents must complete the registration and training with CMS to sell Ascension Personalized Care health plans on the Marketplace.

The CMS registration and training is now available for plan year 2023. Click below to see the slide decks from their recent webinars:

New agents

Returning agents

## FFM certificate reminder

<u>APCAgentSupport@ushealthandlife.com</u> so we can update your information.

Please remember that once you complete your 2023 FFM certificate, please send a copy to

### Members can call the Marketplace call center to authorize an Ascension Personalized Care agent to access their information and

Marketplace call center-member authorization

work with the call center on their behalf.

\*This needs to be completed prior to the start of Open Enrollment on Nov. 1. The release is good for 365 days.

Members need to provide the Marketplace with the agent's full name and NPN.

The Marketplace call center number is 800-318-2596.

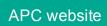


**APC offers additional benefits** 

Along with medical and prescription coverage, Ascension Personalized Care offers additional benefits at no cost to members. This includes spiritual care, which was recently approved by CMS as a supplemental benefit. Other APC no-cost benefits include:

- 24/7 nurse line
  - · TruHearing discounts
  - Active&Fit membership
  - · Care management services
  - · Online behavioral health

Find information on these benefits and more here:











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