## Ascension Personalized Care

# **Agent Newsletter**

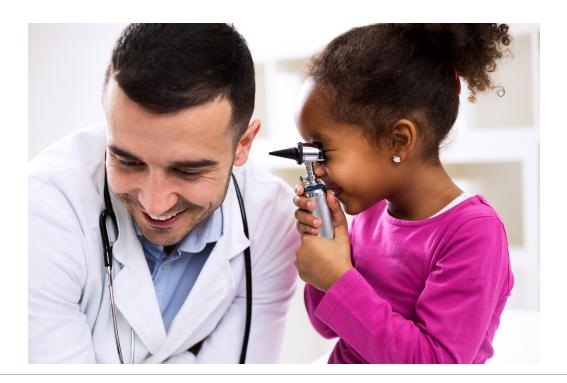


### Welcome Redbud Pediatrics to the APC network

While having Ascension Personalized Care means members will always have access to a large number of doctors and locations, we care about what you want. After hearing feedback from our General Agents about adding new doctors and locations to the APC network, we have done just that.

In Wichita, Kansas, we have recruited **Redbud Pediatrics** to the APC network. The contract has been finalized and we are working hard to finish credentialing. Please allow 30-60 days for their information to appear in our online provider directory.

We will continue to update this section in the newsletter monthly to inform you when doctors and locations have been added to our APC network.



#### **Updated state licenses and E&O certificates**

Please send copies of your updated agent and agency state licenses (for the states you are appointed in with USHL) and E&O certificates as they renew. They can be sent to APCAgentSupport@ushealthandlife.com.

We are also auditing our files and will be sending out reminders. Please keep in mind that commission payments may be delayed if current documents are not on file.

#### **Book of business reminder**

Please remember to check your book of business reports and commission statements for accuracy. This will help prevent any issues when the monthly commissions are generated.





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