

Agent Newsletter



Ascension

APC binder payments change

Please be advised that there is a **policy adjustment** to Ascension Personalized Care health plans regarding binder payments and grace periods:

Binder payments:

New policy: Ascension Personalized Care will allow the CMS maximum window to accept binder payments 30 days beyond the effective date.

- The due date for members to make binder payments was January 2, 2022 and has now been updated to January 31, 2022.
- Agents are encouraged to work with any members that may be impacted by this change.
- If you have any questions, please call Sales Support at 844-828-5968 or the Uniquely Ascension Service Center at 833-600-1311, Monday through Friday, 8:00 a.m. through 6:00 p.m. EST

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