

How to make a payment

Members have many options to make their payments with Ascension Personalized Care including online, by mail, or through automatic payments.



Make a payment online:

- Log in to your [member portal](#) or ascensionpersonalizedcare.com/payment
- Pay with a credit or debit card, prepaid debit card, Google Pay or Apple Pay

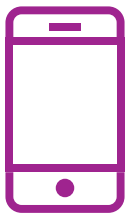


Mail a payment:

Make a payment by mailing a paper check, cashier's check, or money order to:

US Health and Life Insurance Company
PO Box 72152
Cleveland, OH 44192

- Make checks payable to US Health and Life Insurance Company
- The invoice number, Group ID, and Member ID must be included on your check



Payment assistance:

- Contact our customer service team at 833-600-1311
- Customer service representatives are available Monday through Friday, 8:00 a.m. to 6:00 p.m. EST.

Please note: Customer service representatives can only assist with making a payment, they cannot take a payment over the phone.



Automatic payments:

Deduct your monthly premium automatically from your debit, credit, or prepaid debit card.

- In the [member portal](#), members will be able to:
 - Store and manage payment information
 - Ability to turn autopay on and off
 - Name, date of birth, and zip code must be provided

Reminder: Insurance premium payments are due each month on the designated due date. It is important to continue making payments on time each month to keep health insurance benefits active.