Coverage Period: 01/01/2024 – 12/31/2024 Coverage for: Individual + Family| Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see www.ascensionpersonalizedcare.com or call 833-600-1311. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 833-600-1311 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|---|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | Yes. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Not Applicable. | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses. |
| What is not included in the <u>out-of-pocket limit</u> ? | Not Applicable. | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.ascensionpersonalizedcare.com or call 833-600-1311 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

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| | Services You May | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|---|--|---|---|--|--|
| Common Medical Event | Need Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| | Primary care visit to treat an injury or illness | No charge | Not covered | none | |
| If you visit a health care provider's office or | Specialist visit | No charge | Not covered | none | |
| clinic | Preventive care/screening/ immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | No charge | Not covered | Some services may require prior authorization, or no benefits will be paid. See your policy for more details. | |
| Imaging (CT/PFT | Not covered | Some services may require prior authorization, or no benefits will be paid. See your policy for more details. | | | |
| If you need drugs to treat your illness or condition | Generic drugs | No charge | Not covered | Coverage is limited up to 30-day supply (retail) and 90-day supply (home delivery); up to a 30-day supply (retail and home delivery) for Specialty drugs. Certain limitations may apply including, for example: prior authorization, step therapy, quantity limits. Some services may require prior authorization, or no benefits will be paid. See your policy for more details. | |
| More information about prescription drug coverage is available at https://www.ascensionpe | Preferred brand drugs | No charge | Not covered | | |
| rsonalizedcare.com/- /media/project/aca/aca/p harmacy/2024_drug_for | Non-preferred brand drugs | No charge | Not covered | | |
| mulary.pdf | Specialty drugs | No charge | Not covered | | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No charge | Not covered | Some services may require prior authorization, or no benefits will be paid. See your policy for more details. | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.ascensionpersonalizedcare.com</u>.

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| | Services You May | What You Will Pay | | Limitations Evacutions & Other Important | |
|---|---|---|---|---|--|
| Common Medical Event | Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Physician/surgeon fees | No charge | Not covered | See Above. | |
| | Emergency room care | No charge | No charge | Emergency hospital admissions require authorization within 48 hours following admission. | |
| If you need immediate medical attention | Emergency medical transportation | No charge | No charge | Non-emergent Ambulance not covered Out-of-Network. | |
| | Urgent care | No charge | Not covered | none | |
| If you have a hospital | Facility fee (e.g., hospital room) | No charge | Not covered | Prior authorization is required, or no benefits will be paid. | |
| stay | Physician/surgeon fees | No charge | Not covered | Prior authorization is required, or no benefits will be paid. | |
| If you need mental health, behavioral | Outpatient services | No charge | Not covered | none | |
| health, or substance abuse services | Inpatient services | No charge | Not covered | Prior authorization is required, or no benefits will be paid. | |
| If you are pregnant | Office visits | No charge | Not covered | Depending on the type of service a copayment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). | |
| | Childbirth/delivery professional services | No charge | Not covered | none | |
| | Childbirth/delivery facility services | No charge | Not covered | Prior authorization is required for vaginal deliveries requiring more than a 48 hour stay, and for cesarean section deliveries requiring more than a 96 hour stay, or no benefits will be paid. | |
| If you need help recovering or have other special health needs | Home health care | No charge | Not covered | Limited to 60 visits per member per year. Some services may require prior authorization, or no benefits will be paid. See your policy for more details. | |

 $^{^{\}star} \ \text{For more information about limitations and exceptions, see the } \underline{\text{plan}} \ \text{or policy document at } \underline{\text{www.ascensionpersonalizedcare.com}}.$

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| | Services You May | What You Will Pay | | Limitations, Exceptions, & Other Important |
|---------------------------|----------------------------|--|---|--|
| Common Medical Event Need | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| | Rehabilitation services | No charge | Not covered | Limited to 20 visits per year. The limit on the number of visits for therapy applies to all visits for that therapy, whether received in a Practitioner's office, outpatient facility or home health setting. Cardiac and pulmonary therapy limited to 36 visits per year. |
| | Habilitation services | No charge | Not covered | Limited to 20 visits per year. The limit on the number of visits for therapy applies to all visits for that therapy, whether received in a Practitioner's office, outpatient facility or home health setting. Cardiac and pulmonary therapy limited to 36 visits per year. |
| | Skilled nursing care | No charge | Not covered | Skilled Nursing and Rehabilitation Facility limited to 60 days/year combined. |
| | Lilirania manical | Durable medical equipment over \$500 requires prior authorization. See your policy for more details. | | |
| Hospice | Hospice services | No charge | Not covered | Prior Authorization required for Inpatient Hospice. |
| | Children's eye exam | No charge | Not covered | Limited to 1 visit per Plan Year. |
| If your child needs | Children's glasses | No charge | Not covered | Limited to 1 item per Plan Year. |
| dental or eye care | Children's dental check-up | Not covered | Not covered | Not covered. |

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^{*} For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.ascensionpersonalizedcare.com}}$.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult)

- Infertility treatment
- Long-term care
 Non-emergency care when travelling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Tobacco cessation

- Hearing aids (limited to 1 item every 3 years)
- Allergy testing

• Chiropractic care (limited to 20 visits per year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the plan, administered by US Health and Life, at 833-600-1311 or http://www.ascensionpersonalizedcare.com, the Tennessee Department of Commerce & Insurance, 500 James Robertson Pkwy, Nashville, TN 37243 at 615-741-2241 or https://www.tn.gov/commerce/insurance-division.html, the U.S. Department of Health and Human Services at 1-877-696-6775 or https://www.hhs.gov/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace. Visit www.healthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Tennessee Department of Commerce & Insurance at https://www.tn.gov/commerce/insurance-division.html.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 833-600-1311.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 833-600-1311.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 833-600-1311.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 833-600-1311.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-----|
| ■ Specialist copayment | \$0 |
| ■ Hospital (facility) coinsurance | 0% |
| ■ Other coinsurance | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$60 |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-----|
| ■ Specialist copayment | \$0 |
| ■ Hospital (facility) coinsurance | 0% |
| ■ Other <u>coinsurance</u> | 0% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$20 |
| The total Joe would pay is | \$20 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-----|
| ■ Specialist copayment | \$0 |
| ■ Hospital (facility) coinsurance | 0% |
| ■ Other coinsurance | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$0 |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

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| Spanish | Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de US Health and Life Insurance Company, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-833-600-1311. |
|----------------|--|
| Arabic | صوصخب ةلئساً هدعاست صخش ىدل وأكيدل ناك نا US Health and Life Insurance Company، إن قحلاكيدلف ب لصنا مجرتم عم ثدحتلل .قفلكت قيا نود نم كتغلب ةيرورضلا تامولعملاو قدعاسملا ىلع لوصحلا يف 1311-600-833-1. |
| Chinese | 如果您,或您正在幫助的人,有關於US Health and Life Insurance Company方面的問題,您有權利免費以您的母語得到幫助和訊息。想要跟一位翻譯員通話,請致電1-833-600-1311。 |
| Vietnamese | Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về US Health and Life, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình hoàn toàn miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-833-600-1311. |
| Albanian | Nëse ju, ose dikush që po ndihmoni, ka pyetje për US Health and Life, keni të drejtë të merrni ndihmë dhe informacion falas në gjuhën tuaj. Për të folur me një përkthyes, telefononi numrin 1-833-600-1311. |
| | 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 US Health and Life에 관해서 질문이 있다면 |
| Korean | 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 |
| | 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-833-600-1311로 전화하십시오. |
| Bengali | যদি আপদি, অথবা আপদি অিষ কাউকক সহায়তা করকেি, সম্পককে প্রশ্ন আকে US Health and Life, আপাির অদিকার আকে দবাি খরকে আপাির দিজস্ব ভাষাকত সাহাযয পাবার এবং তথয জািবার। আুবািককর সাকথ কথা বলার জিয, কল করুি 1-833-600- 1311. |
| Polish | Jeśli Ty lub osoba, której pomagasz ,macie pytania odnośnie US Health and Life, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku .Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-833-600-1311. |
| German | Falls Sie oder jemand, dem Sie helfen, Fragen zumUS Health and Life Insurance Company haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-833-600-1311 an. |
| Italian | Se tu o qualcuno che stai aiutando avete domande su US Health and Life Insurance Company, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-833-600-1311. |
| Japanese | ご本人様、またはお客様の身の回りの方でも、US Health and Life Insurance Company についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、1-833-600-1311までお電話ください。 |
| Russian | Если у вас или лица, которому вы помогаете, имеются вопросы по поводу US Health and Life Insurance Company, то вы имеете право на бесплатное получение помощи иинформации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-833-600-1311. |
| Serbo-Croatian | Ukoliko Vi ili neko kome Vi pomažete ima pitanje o US Health and Life Insurance Company, imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite 1-833-600-1311. |
| Tagalog | Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa US Health and Life Insurance Company, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-833-600-1311. |
| Swahili | Kama wewe, au mtu unaye mpa usaidizi ana maswali kuhusu US Health and Life Insurance Company, Una haki ya kupata habari hii na msaada kwa lugha yako bila gharama. Kuzungumza namkalimani, piga nambari hii: 1-833-600-1311. |